

Texas Health Trace Updates

for Local and Regional Users

This biweekly communication is intended to provide local and regional users of Texas Health Trace with useful information about recent and upcoming system enhancements and features.

Tuesday, April 20, 2020

Major Accomplishments

- Address confirmation – a required field has been added to the guided workflow prompting the interviewer to confirm the interviewee's current address details.
- Antibody script mapping update – an update to the positive lab case flow corrected a bug that prevented information collected in the guided workflow related to antibody labs from being recorded on the case record.
- Added Johnson & Johnson to the vaccine options for exposed contacts.
- Symptom updates – an update to symptoms included the addition of the "Other symptoms" field and added a validation rule to not allow an interviewee to answer "yes" to "Have you ever had symptoms of COVID-19?" and respond "no" to every symptom.

Latest Resources and Trainings

- 4/2/21 Release (Call Center)
- 4/2/21 Release (Regional/Local Health Dept)
- 4/16/21 Release (Regional/Local Health Dept)
- 4/16/21 Release (Call Center)

All training materials can be access by clicking on link ([Texas Health Trace Academy](#)). If you need your log-in details reset, please reach out to your RLHE Team Lead.

Lessons Learned

- Antibody Labs - As Texans become vaccinated against COVID-19, some seek proof of immunity through antibody testing. Therefore, antibody positive results in THT do not always indicate a past infection. New guidance from DSHS indicates cases created from antibody lab results only do not need to be contacted for Case Investigation/Contact Tracing follow-up. **The Call Center will no longer be calling cases for which only the only lab on file is a positive antibody.**
- Communication to our RLHE partners is critical for informing stakeholders about changes to the THT system and procedures. The antibody update above did not make it to our RLHE partners in an effective way. In the future, the Contact Tracing Unit will employ multiple methods to communicate updates that impact workflows including this update, email, and the Chatter function with in THT.
- The Texas Department of State Health Services is asking vaccine providers in Texas to pause all administration of the [Johnson & Johnson/Janssen](#) COVID-19 vaccine following [vaccine recommendations](#) from the Centers for Disease Control and Prevention and the Food and Drug Administration.

Open Issues



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- Users have reported not having the ability to delete accounts according to the Job Aid provided in the Contact Trace Academy. The developer is looking into the reported issue. A solution is expected for Sprint 27 or Sprint 28.
- Addition of Quarantine Information communication to Exposed Contacts through the SSP Message Center. This will be developed over the next sprint(s). Estimated to be available on 4/31.
- Updates to the Line List Import tools. Requests to the line list import tool available to users have been received and include updates to shunting logic, fields available for import, and the addition of reinfection logic to these records. Updates will be prioritized in a future development effort to be completed by 5/31/21.

Plans for Next Sprint Cycle

- Update algorithm for matching new records coming into the system to only look at the first 3 digits of a person's zip-code instead of the full zip-code.
- Updates to Case COVID Condition field.
- Addition of Quarantine Informational letters to the Message Center for Exposed Contacts.
- Addition of a field to allow RLHE users to document a case as a reinfection.
- Script updates with revisions for when to call 9-1-1, healthcare provider referrals, and additional questions to the interview closeout.
- Knowledge transfer from Deloitte THT Developers to HHSC Development Team.

